



Marine Cargo Final Survey Report

Transit damage survey generated with FieldScribe AI from field voice notes, photographs, and consignment documents

Report Date	12 May 2026
Insured / Consignor	M/s Saffron Ceramics Pvt Ltd, Morbi, Gujarat
Insurer	Sterling General Insurance Ltd.
Policy No.	OG-26-1104-2007-00000512
Claim No.	IN-304-7789
Nature of Cargo	Ceramic tiles, 703 boxes

This report is issued for use in connection with the claim against the parties responsible, but does not necessarily imply that the loss is recoverable from Underwriters. This must depend upon the terms, conditions, and amount of the Policy of Insurance.

1. Consignment

Consignor	M/s Saffron Ceramics Pvt Ltd, Morbi, Gujarat. GSTIN verified against the tax invoices on file.
Consignee	M/s Lakshmi Decor Pvt Ltd, Chennai, Tamil Nadu. Delivery address verified against the consignment note.
Nature of Cargo	Ceramic tiles
Packages	703 boxes
Basis of Valuation	Invoice value as per the two tax invoices listed below

Invoice #	Date	Amount (INR)
SC/25-26/0010441	15/03/2026	3,67,482.00
SC/25-26/0011058	14/03/2026	1,47,665.00
Total		5,15,147.00

2. Transit

Carrier	Shree Ganesh Roadways
Consignment Note # & Date	37025, dated 15/03/2026

Transit	From Morbi, Gujarat to Chennai, Tamil Nadu
Vehicle No.	TN09CE4821

3. Delivery

Damage was reported at delivery; the joint inspection report records no shortage, with tiles found in broken condition. No delay was observed in taking delivery, intimating the loss, attending the survey, or releasing this report.

4. Survey

The survey was conducted at the consignee's delivery premises in Chennai in the presence of the attending surveyor and the consignee representative. On external examination of packing, we observed opened and damaged tile cartons with torn, creased, compressed, peeled-back, crushed, and distorted cardboard packing, including printed cartons and corrugated packing material. Some exposed tile faces were visible through opened packing. Photographs also show stacked packaged tile stock with corner crushing, edge chipping, ripped folded-back packing, and broken pieces along strapped edges.

5. Survey Findings

No. of Packages	Description of Goods	Quantities Sound	Quantities Damaged
53 boxes	Verona Blanco, Glossy	49 boxes	4 boxes
150 boxes	Rodano Beige, Glossy	120 boxes	30 boxes
200 boxes	Sierra Silver, Glossy	162 boxes	38 boxes
100 boxes	Altura Gris, Matt	42 boxes	58 boxes

6. Observations

Nature of Damage	Damage was reported at delivery and, during survey, the tiles were found in broken condition. Damaged boxes were opened and inspected, and tile units were found damaged internally.
Cause of Damage	The tiles were broken during transit. The joint inspection report marks jerks/jolts as the cause; damaged boxes were opened and inspected with internal tile damage found.
Remarks of the Surveyor	During the course of survey, we observed the tile cargo in broken condition. The photographs show fractured large-format tiles, separated fragments, chipped edges, torn or crushed cardboard packing, and scattered debris mixed with packing material. The physical condition observed is consistent with transit breakage of tiles, with no shortage recorded in the item-wise entries made available for the four products surveyed.
Concurrence of Consignee	The joint inspection report bears consignee-side participation and signature.
Salvage	The damaged tiles were segregated and destroyed in our presence during

survey; no salvage sale is recorded.

Assessment Sheet

Assessment is based on the joint inspection item-wise damaged box entries for the four products surveyed.

7. Survey Photographs



Photo 1: Fractured large-format tiles with crushed cardboard packing | Geotag overlay redacted



Photo 2: Separated fragments and chipped edges on inspection | Geotag overlay redacted



Photo 3: Opened damaged carton, internal breakage visible | Geotag overlay redacted

We hereby declare that we have no interest in the subject matter in question and reported on as above. We are neither related to the insured nor the business either by blood, business, or shareholding of whatsoever nature. Certified correct, approved, and issued without prejudice.

For FieldScribe AI

Authorised Signatory · Date: 12 May
2026

Appendix: Evidence Conflicts

FieldScribe AI cross-checks every claim across voice notes, photographs, and documents. The following conflicts were detected between evidence sources during report generation and flagged for the surveyor to resolve before submission.

Conflict 1: Invoice number for the four-item tile invoice **HIGH PRIORITY**

Version A (e-Way bill): SC/25-26/0010441

Version B (Tax invoice): SC/25-26/001441

Recommendation: Verify the correct invoice number from the original tax invoice and e-Way bill; the same four-item invoice appears to have inconsistent numbering.

Conflict 2: Consignment note number **MEDIUM PRIORITY**

Version A (Delivery challan): 3025

Version B (Joint inspection report): 37025

Recommendation: Confirm the correct LR/CN number for the damaged tile consignment from the original lorry receipt and inspection report.

Conflict 3: Vehicle number **MEDIUM PRIORITY**

Version A (Delivery challan): TN09CE4821

Version B (Joint inspection report): TN09CE4281

Recommendation: Conflicting vehicle registrations recorded across documents. Verify against the lorry receipt before submission.

Conflict 4: Delivery challan total calculation **HIGH PRIORITY**

Version A (Delivery challan): Payable total recorded as Rs. 74,100

Version B (Same challan): Arithmetic of freight and advance suggests Rs. 1,02,000

Recommendation: Recheck the arithmetic and original challan figures for freight, advance, and grand total.

About this sample: This report was generated with FieldScribe AI from real field inputs (voice notes, photographs, and consignment documents) captured during an actual cargo survey. All names, policy numbers, invoice numbers, vehicle registrations, and locations have been replaced with fictional details to protect the parties involved. Photograph geotag overlays have been redacted. Figures and findings reflect the structure and depth of a real FieldScribe AI report. Learn more at fieldnotesai.com